



# Disaster Resilience Standard and Continuity of Operations Workshop for Community and Faith-Based Organizations

## WORKSHOP AGENDA

**February 18-19, 2009**

Location: Sir Francis Drake Hotel  
450 Powell Street, San Francisco, CA 94102

Meeting Purpose: Convene key stakeholders to provide input and seek consensus on a Performance Standard and Continuity of Operations planning process for use by CBO and FBO service providers.

Process Outcomes:

- Consensus on the Elements of a Draft Standard with indicators of success, and suggested documentation,
- Recommendations for compliance assessment/certification and dissemination into CBO/FBO sector,
- Recommendations on CBO / FBO planning model to gain successful application and implementation of Continuity of Operations Planning, and
- Workshop Proceedings Document

#	Time	Topic	Presenter(s) / Participants
<b>DAY 1 - Wednesday, February 18, 2009</b>			
1.	8:00 am	Registration / Continental Breakfast	All
2.	9:00 am	Welcome & Introduction	Bob Sproul / Lynn Fritz – Fritz Institute Karen Baker – CaliforniaVolunteers Robert Samaan – California Emergency Management Agency (CalEMA)
3.	9:45 am	How Do We Measure Preparedness -- and How Do San Francisco CBOs Measure Up?	Kathleen Tierney, Ph.D. – University of Colorado, Natural Hazards Center
4.	10:05 am	CBO Resilience: Lessons from BayPrep's San Francisco Disaster Resilient Organization (DRO) Project	June Gin, Ph.D. – Fritz Institute
5.	10:35 am	Refreshment Break	
6.	10:50 am	Overview and Context for Emergency Preparedness Standards Presentation of a 'Straw Man' Disaster Resilience Standard for the CBO/FBO Service Provider Sector	Eileen Baumgardner, Consultant
7.	11:30 am	Dissecting the Elements of a Standard – Table Discussions	All
8.	12:15 pm	Hosted Luncheon and Presentation: "Resilience: A New Basis for Earthquake Engineering"	David Bonowitz, Structural Engineer
9.	1:30 pm	Towards a Consensus on Elements of a Standard – Group Dialogue	Facilitator

<b>#</b>	<b>Time</b>	<b>Topic</b>	<b>Presenter(s) / Participants</b>
<b>DAY 1 - Wednesday, February 18, 2009 (cont.)</b>			
10.	2:45 pm	Refreshment Break	
11.	3:00 pm	Elements of the Strawman Standard, Indicators for Success, and Documentation – Gallery Walk	All
12.	3:30 pm	Elements of the Strawman Standard, Indicators for Success, and Documentation – Group Dialogue	Facilitator
13.	5:15 pm	Day 1 Wrap Up	Sharron Leaon – CaliforniaVolunteers Paul Jacks – Fritz Institute
14.	5:30 pm	Adjourn & Hosted Networking Reception	

<b>DAY 2 - Thursday, February 19, 2009</b>			
15.	8:30 am	Continental Breakfast / Networking	
16.	9:00 am	Day 1 Recap & Day 2 Preview	Facilitator
17.	9:30 am	The Context for Assessing Compliance: Models for Certification & Accreditation	Eileen Baumgardner, Consultant
18.	9:40 am	Assessment, Compliance and Certification	Dale Rose, Ph.D. – Fritz Institute
19.	10:00 am	Assessment, Compliance and Certification – Table Discussions	All
20.	10:45 am	Refreshment Break	
21.	11:00 am	Assessment, Compliance and Certification – Group Dialogue	Facilitator
22.	11:45 am	Hosted Networking Luncheon	
23.	12:45 pm	COOP and Organization Resilience	Eileen Baumgardner, Consultant Sharron Leaon – CaliforniaVolunteers
24.	1:15 pm	COOP Planning for Community and Faith-Based Organizations – Table Discussions	All
25.	2:15 pm	Refreshment Break	
26.	2:30 pm	Building a COOP Strategy – Group Dialogue	Facilitator
27.	3:45 pm	Bringing It All Together – Group Dialogue	Facilitator
28.	4:15 pm	The Next Steps	Paul Jacks & Rich Eisner – Fritz Institute Sharron Leaon – CaliforniaVolunteers
29.	4:45 pm	Adjourn	